

## Frequently Asked Questions

### ***How do I create an account?***

Click on the following programs to be linked directly to the registration page.

[Frederick L. Hemke Saxophone Institute](#)

[Maine Chamber Music Seminar](#)

### ***Is there an application fee?***

Yes. All applicants are required to submit a \$50 non-refundable application fee.

### ***When will I be notified of my acceptance?***

Review of applications is on a rolling basis. Once all materials are submitted including application fee, completed application, audio/video, recommendations, and financial aid info as needed your application is ready for review.

### ***How do I make a payment on my account?***

If you wish to make a payment you must first log into your account. Once logged in your balance information will appear. Click on the "Make a Payment" button to make a payment or pay an outstanding balance.

### ***Is a purchase protection plan available?***

Yes. As you begin paying your tuition, REGPACKS (our online payment manager) allows for a 'Purchase Protection' add-on that you can elect to add or remove at the end of your check-out process. In general, the purchase protection plan covers cancellation due to the death, accident, or illness of the applicant or an immediate family member. It is basically like buying travel insurance – it is *not* required. Please be aware that once purchased it is non-refundable.

### ***Are there specific details I should be aware of when making my travel arrangements?***

Firstly, please do not make travel arrangements until accepted to one of the Snow Pond Music Festival programs and notified by the Program Director to do so. However, for planning purposes there are several travel options available:

- Personal transportation
- Bus service via Boston or New York City. ([Concord Coach](#))
- Air travel via Portland International Jetport or [Augusta Regional Airport](#). One may also travel via Logan International Airport, but must utilize bus service directly to the [Augusta Transportation Center](#) OR via [Cape Air](#) to fly into the Augusta Regional Airport.

### ***I have additional questions regarding my program, who can I contact?***

If you have questions specifically related to your program, use the Snow Pond Music Festival [contact page](#). Make sure you use the pull down to direct your question to the correct program. You may reach out directly to the SPMF Program Director, [Dr. Gail Levinsky](#) via email.